Self-Generation Incentive Program (SGIP) 2016 Opening FAQ   2/19/2016

The following are answers to some of the Frequently Asked Questions the Program Administers (PAs) of the SGIP Program have received. We hope this information is useful. Please feel free to reach out to your PA with additional questions.

1: What happens if the web portal shuts down or does not function properly on opening day?

> Answer: If there is a portal shut down, PAs will review the cause of the shut-down with Energy Solutions and consider a second opening which could include a full or partial reopening. This would depend on the specific events; when, why it shut down, etc..

2: If the portal does not function properly, what will be the timeline be for re-opening the program?

> Answer: Undetermined. PAs would review data to determine an appropriate timeline.

3: What will be the exact protocol in cases where applicants are found submitting multiple applications?

> Answer: PAs have indicated that submitting multiple applications for the same project is not acceptable. If it is determined that an applicant has submitted multiple/duplicate applications, PAs may exercise options indicated in the Infractions section of the current Handbook, and may include rejecting/cancelling projects associated with the event.

4: Will applications be time stamped so that applicants can confirm the order in which applications were submitted?

> Answer: Yes.

> Will this information be public? How will this information be made public and when?

> Answer: The timestamp will not be publicly available. Currently, the public report provides the date the application was submitted. This information will continue to be available.

5: Will the PAs keep a running list of projects to account for immediate project dropout? For example, the December PG&E opening has already had roughly $2 million in application fall out. All administrators should keep a list of other applications in case this happens again and fund projects as others drop out until the 50% allocation is exhausted.

> Answer: PAs have only been authorized disbursement of 50% of their annual funds. As such, applications will remain in the queue until it is determined that there is no further funding available for reservations. Should attrition occur within the 2016 reservations before funding is fully allocated, the funding will be made available to projects in the queue.

6: If an application is received that has omitted important information will it be rejected?

> Answer: If the application is missing a required document, the application cannot be submitted (please use the Check My App feature to verify). However if an application is missing information within the required documentation, the applicant will be notified and will be given an opportunity to submit the missing/incorrect information. Failure to do so in time, may be grounds for project cancellation.

8: Can we have multiple users upload applications at the same time?

> Answer: Yes, multiple users are able to submit applications at the same time.

9: Do AES applicants need to provide system specs for all components of the AES system such as inverter, controls, and battery?

> Answer: Yes, please refer to Handbook section 2.3

10. Could applicants submit their applications under either the rules that were in place before the February 1, 2016 opening announcement (2015 Handbook) or those that were enacted thereafter?

> Answer: All 2016 applications are subject to 2016 rules.

Thank you for submitting questions to the PAs for consideration. We hope these answers have helped. If you have additional questions, do not hesitate to contact a Program Administrator for assistance.

~SGIP Program Administrators

James Stevenson (SCE)

Rebecca Feuerlicht (CSE)

Rosie Magana (SoCalGas)

Brian Bishop (PG&E)